



# ICFF

Institute of Customs & Freight Forwarding



# THE INSTITUTE OF CUSTOMS & FREIGHT FORWARDING

## THE BODY FOR CUSTOMS COMPLIANCE AND FREIGHT FORWARDING PROFESSIONALS

The objectives of the Institute of Customs & Freight Forwarding, as a professional body, has as its mission and mandate the development of standards for professional practice through designations and continuous professional development. This is achieved by focusing on individuals across all levels and roles, working in the industry as its target market.

## Our Vision

"Empowering Excellence, Ensuring Integrity in the Freight Forwarding & Customs Industry": The ICFF envisions a future where customs compliance and freight forwarding professionals are universally recognized for their unwavering commitment to ethical standards, continuous learning, and expertise. We strive to be the catalyst for a dynamic, collaborative, and socially responsible industry that contributes significantly to global trade and development."

## Mission Statement

"The Institute of Customs & Freight Forwarding (ICFF) is dedicated to shaping a thriving community of professionals in customs compliance and freight forwarding. Our mission is multi-faceted, encompassing 6 key pillars:

- Professional Standards
- Recognition and Approval
- Networking and Collaboration
- Advocacy
- Lifelong Learning and Professional Development
- Research and Knowledge Dissemination

## MEMBERSHIP CATEGORIES



### STD - Standard Membership

This membership is for those who are active in the Freight Forwarding and Customs industry, it entitles the member to webinars, conferences and supporting industry information.



### SDM - Student Membership

This membership is for those who are students in the Freight Forwarding and Customs industry, it entitles the member to webinars, conferences and supporting industry information.



### PDM - Professional Membership

This membership is for those who are awarded a Professional Designation by the ICFF and that is active in the Freight Forwarding and Customs industry, it entitles the member to webinars, conferences and supporting industry information as well as being a speaker at events. By being a Professionally designated member, you will receive a 20% discount on the annual fees.

## PROFESSIONAL DESIGNATION CATEGORIES

### FREIGHT FORWARDING



### CUSTOMS



### TRAINING PROVIDER RECOGNITION



# THE BENEFITS OF GAINING A PROFESSIONAL DESIGNATION

- ✔ Demonstrates that the professional is aligned to the ICFF Standards Framework which ensures **Quality Assurance** in the industry.
- ✔ Demonstrates that you have a Professional Designation that indicates the **level** of FF & C experience.
- ✔ Demonstrates that the professional has gone through a structured, assessed & **verifiable evaluation** process.
- ✔ Demonstrates that the professional takes **continuous professional development** seriously.
- ✔ Reinforces the **integrity** of the FF & CC profession in South Africa.
- ✔ Reassures the industry that the professional is approved by ICFF, a Professional with a regulated code of **ethics** and a code of **professional** conduct.
- ✔ Professional Designation enables the professional to become part of a growing FF & CC **network**.
- ✔ The professional will be contributing to the South African economy & growth.





info@icff.co.za



www.icff.co.za



Highway Gardens Office Park  
Unit 7, 71 Minuach Road, Highway Gardens, 1609

*“The industry needs professionals,  
let's set those Standards!”*

## THE VALUE FOR THE EMPLOYER

Professionalisation of your employees can have significant advantages:

- ✓ Employees with professional designations bring specialised knowledge, skills, and expertise to their roles.
- ✓ Hiring employees with professional designations add credibility to an organisation.
- ✓ Employees with professional designations can provide a competitive edge in the marketplace.
- ✓ Professional designations often equip employees with up-to-date knowledge, skills, and tools to excel in their roles.
- ✓ Supporting employees in obtaining and maintaining professional designations demonstrates a commitment to their growth and development. (CPD)
- ✓ Clients and customers often seek the services of organisations with knowledgeable and competent professionals.
- ✓ Some professional designations require individuals to adhere to specific ethical codes and regulatory guidelines.
- ✓ Professional designations often involve leadership and management components.

